

## ► OVERVIEW

### INTRODUCTION

The Programme in Supply Chain Management of USB Executive Development (USB-ED) aims to enable participants to align typical business imperatives that relate to supply chain management with the total supply chain process. The core focus is on leading-edge manufacturing and operations concepts, with particular attention to process improvement, with specific focus on the South African context.

### WHAT SETS THIS INTERVENTION APART?

The aim of this intervention is to equip participants with the relevant techniques needed to move from a transaction-based approach to a customer value-based model in order to supply customers with all the information needed to make decisions.

## ► WHO

### WHO SHOULD ATTEND?

This programme is aimed at managers and others who are challenged with the intricacies of the supply chain and logistics of their companies and who wish to improve decision-making in these areas.

### ADMISSION REQUIREMENTS

It is assumed that participants comply with the following requirements: English language competence at NQF level 4. Sufficient ability to read and comprehend learning material, write assignments and follow/participate in discussions on management issues.

### FACULTY PROFILE

Mr Hans Kuilman

Guest speakers from industry and academia

## ► WHAT

### CONTENT OVERVIEW

The following areas will be covered during the programme:

- Increasing customer service excellence
- Market research
- Classification matrix model
- Inventory planning and control
- Materials requirement planning
- Just-in-time
- Supplier management
- Warehousing
- Logistics and risk management in supply chain management

### NQF ALIGNMENT

This programme is presented on the complexity level of an NQF 7.

## ► BENEFITS

### HOW WILL YOU BENEFIT?

The successful participant will be equipped to:

- illustrate practically how the needs of a target market can be integrated into the supply chain and delivery sequence of a company
- identify and resolve issues regarding inventory
- apply concepts used in the planning and controlling of resources
- understand the JIT planning and control techniques



## WHEN & WHERE

CAPE TOWN

12 - 14 September 2012

## FEES

FEES

R8 500

*Please note that programme fees and dates are subject to change.*

## ENQUIRIES

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- understand and develop the customer/supplier relationship to its full potential
- make informed decisions with regard to warehousing practices
- conduct a logistics audit in the organisation.

## CERTIFICATION

On successful completion of the programme, participants will receive a certificate from the University of Stellenbosch.

## ► FEES

FEES

R8 500

Fees include programme fees, programme material, lunch and refreshments, and are payable before the commencement of the programme.

## CANCELLATION POLICY

It is of utmost importance that USB-ED be formally notified of cancellation 14 days prior to the commencement date of the programme.

A cancellation fee of 10% will be payable for cancelling fewer than 14 days prior to the commencement of the programme.

*Please note that programme fees and dates are subject to change.*